

<del>United States Fleet Forces</del>



# Naval Computer and Telecommunications Station San Diego

**COMTHIRDFLT WATERFRONT CONFERENCE** 

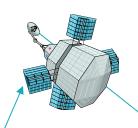
12 - 14 June 2007

Operational Readiness, Effectiveness, \_ Primacv



## **MISSION**





Support Fleet and Shore Commands
Through Rapid, Reliable, and Secure
Communications, and Quality
Information Technology

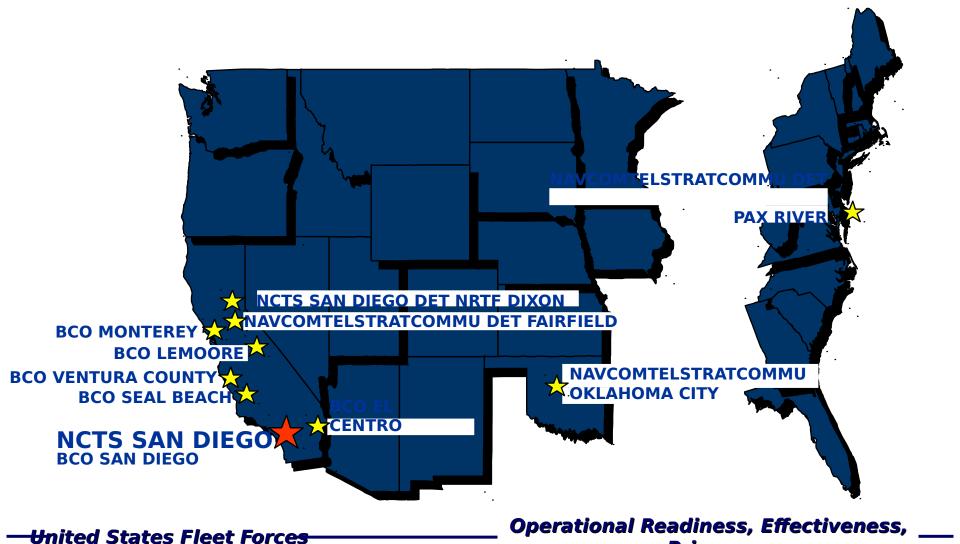






# NCTS SD ELEMENTS





**Primacy** 



- Largest NCTS in the NETWARCOM Claimancy
  - Supports largest BCO

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- Consolidated regional billing, directory services and contract management
- Supports NCTSCU Detachments
- Closely networked with CNRSW RITSC for complete IT support: CATV, LMR, BLII, EKMS, and Applications Development
- Provides service to the largest fleet concentration area with 13 Flag Officers to include: CNAF, CNSF, C3F, CNRSW, CNSWC, SPAWAR, CSGs, and ESGs





- Automated Technical Control Facility
  - CWSP (POTS & JCA), BLII, SIPRNET, EHF, and APTS
  - PSAX, HSGR (ATM ADNS "J" Configured Ships)
- Tactical Support Communications Center
  - 1 of 12 World-Wide TSCOMMs
  - Maritime Sector Commanders (South Pacific Region) and Airborne P-3C Orions









- Area Control Center (ACC)
  - 1 of 3 Area Control Centers (Only Worldwide DMS Failover Site)
  - Over 700 Regional DMS Commands / 6000 Worldwide
  - Process an Average of 41,000 DMS Messages Daily
  - Provide CMP and DMS Training (NCTAMS PAC CAT Team)
- Legacy Messaging

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- Over 300 Afloat/Ashore Area Commands (Reconsolidation)
- Provide Emergency Action Message Dissemination (NOVA EAM Hybrid Solution)





- Base Communications Office (BCO)
  - Largest Regionalized BCO
  - Provide Day-to-day Management, Administration,
     Operations, and Maintenance of All Base
     Telecommunications Facilities

Support over 80,000 Customers Region-wide







- COMSEC Material Systems Advice & Assistance
  - Provide COMSEC Training to Regional DON Commands, Coast Guard, and Government Contracted Personnel
- Spectrum Management
  - Responsible for Implementation of Electromagnetic Spectrum Policy in the South West Region (AZ, CA, CO, NM, NV, and UT)
  - Manage over 10,000 Frequency Assignments



#### Common Issues



- Tech Control
  - EBNO
  - SHF (CWSP)
  - POTS
- ACC / Message Center
  - Helpdesk Trouble Tickets
  - Onsite tech assist requests
- Outside Factors
  - Commercial Vendors
  - Coordination



# **Process Improvement**



- Communications
  - CWO can handle most issues, but COMMO is always available to assist or discuss any areas of concern
- COMSPOTS
  - Timeliness
  - Format
  - RFO
- Troubleshooting Process
- Site Visits



#### **Points of Contact**



- N3 Operations Officer
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  - (619) 767-1774 (office)
  - (619) 572-8638 (cell)
- N3A Communications Officer
  - ITCS Rienks jonathan.rienks@navy.mil
  - (619) 545-9600 (office)
  - (619) 572-4913 (cell)
- CWO (Communications Watch Officer)
  - (619) 545-8928
  - *(619) 571-8187*
  - *(619) 789-2767*



#### NCTS on the Web



#### NIPRNET

- http://www.nctssd.navy.mil/

#### SIPRNET

http://205.0.144.69/navy/ncts/sd/site.nsf